

## Applications accepted until the position filled. Must be able to work all shifts in a 24/7 environment, including holidays.

## **JOB SUMMARY:**

Under the supervision of the Dispatch Supervisor, the Dispatcher shall answer administrative and 9-1-1 lines; dispatch calls for service to multiple agencies; enter multiple articles into state and federal computer systems; refer calls to other departments, as necessary

## **RESPONSIBILITIES AND DUTIES**

- > Answer incoming 9-1-1 and administrative lines professionally and in a timely manner.
- > Process, document and determine appropriate response for emergency and non-emergency calls.
- Multi-task in a high call volume, high-stress environment.
- Understand computer aided dispatch (CAD), state and federal (MULES and NCIC), various mapping, radio and phone systems.
- > Deal with difficult and uncooperative callers.
- > Dispatch calls for service to multiple law enforcement and fire service agencies.
- > Entry and validation of warrants, stolen articles and ex partes.
- > Answer, respond and document radio traffic accordingly

## **QUALIFICATIONS AND SKILLS**

- → High School Diploma or GED. Experience as a Dispatcher preferred.
- > High level of organizational, oral and written communication skills
- ➤ Must be at least 21 years of age

SALARY: \$ 18.70 per hour + <u>Benefits</u> STATUS: Full Time, 40 hours per week

Taney County is a substance free, Equal Employment Opportunity Employer (EEOE). Applications can be obtained at <u>www.taneycounty.org</u>. For information, please call (417) 546-7285.