

OZARKS REGIONAL JUVENILE DETENTION CENTER

1400 Industrial Park Drive
PO Box 390
Mountain Grove Missouri 65711
Phone: 417-926-3120
Fax: 417-926-3691



"Our mission is to provide a safe, consistent, structured and positive environment thereby allowing the juvenile to benefit to a greater degree from ensuing treatment and/or rehabilitation."

The **Ozarks Regional Juvenile Detention Center** is a court-approved juvenile detention facility. As such, this facility provides a safe and secure environment for juveniles placed in detention by the Juvenile Court. In accordance with Supreme Court Rule 127.03 (as of 1/2016), the facility is operated to provide for:

1. Housing and physical spaces for each juvenile consistent with the needs of the juvenile;
2. Continuous supervision by staff who are qualified, by training and/or experience, and adequate in number;
3. Services that address the educational, moral, medical, physical and mental well-being of each juvenile;
4. Protection of each juvenile from physical and emotional harm from himself or herself, from other juveniles, and from all reasonably anticipated dangers; and
5. Preservation and protection of each juvenile's legal rights.

DIRECTIONS:

From Springfield, MO, take Hwy. 60 East to the first Mountain Grove exit; turn right at the stop sign. Go approximately 1 mile and turn right on Busch Street. Stay on Busch Street until you cross the railroad tracks and come to a stop sign. Turn right at the stop sign and ORJDC is the first driveway on the left.

From West Plains, MO, take Hwy. 60 West to the third Mountain Grove exit; turn left at the stop sign. Go approximately 1 mile and turn right on Busch Street. Stay on Busch Street until you cross the railroad tracks and come to a stop sign. Turn right at the stop sign and ORJDC is the first driveway on the left.

During business hours, Monday-Friday 8am-4:30pm, use the front entrance of the Juvenile Office. After hours and/or on weekends, go to the back entrance and push the buzzer. The detention staff will direct you from there. Please be advised that for the safety and security of all juveniles and staff; audio and video equipment is in full operation 24 hours a day.

TELEPHONE: Upon admission to ORJDC all juveniles have the legal right to make a telephone call to their parent/guardian and a call to their attorney immediately. The facility will call direct and if no one answers, you will be responsible for returning our call. Exceptions are granted if you have agreed with the Juvenile Officer to refrain from immediate contact and/or an investigation is being conducted. Any contact (phone/visit) by any person other than parent, guardian, foster parent and/or custodian must be approved by the child's juvenile officer. Parent/guardian may request a password be set up to prevent any abuse in the policy by those that are close enough to the child to know their date of birth, etc. Juveniles may receive telephone calls at any time from their: Juvenile Officer, Attorney, and/or DFS/DYS Service Coordinator for an unlimited amount of time.

CALL DAYS are: **Tuesday, Thursday** and **Saturday** from 7am- 9pm. Juveniles are allowed 2 calls on each day. The maximum call length is **15 minutes**, and it is counted as a call whether it lasts 1 minute or 15 minutes. When school is in session calls are not advised.

If a juvenile requests to make a phone call, the facility may call collect or may call with minimal rings in order to let you know your child would like to speak to you (#s 417-926-3129, 417-926-3120, or 417-926-6212 may show on caller ID). You can refuse the collect call and call the facility directly.

VISITATION: All visitors to be approved by the JO/SC prior to the visit. The JO/SC has the authorization to deny visitation due to investigation purposes.

The first visit by a parent/guardian may take place at any time in the first 24 hours.

Staff may deny visitation if a visitor is believed to be under the influence of drugs or alcohol. If the visit becomes disruptive, it will be terminated.

If the juvenile refuses to visit with parent/guardian, staff will encourage the juvenile to reconsider, however, if a juvenile continues to refuse, they will not be forced to participate.

VISIT DAYS are: **Monday, Wednesday and Sunday** for **1 hour**, per juvenile. All visits must be scheduled in advance. If the facility has more visitors than time allows, any unscheduled visitors may have to wait or not get to visit at all. You can speak with your child's Juvenile Officer about setting up a polycom/zoom visit if you are unable to get to Mtn. Grove.

*Juveniles get a one hour visit per visit day. (not one hour per each visitor)

*No more than two people in the visiting room at one time. Anyone under 17 years of age must be accompanied by an adult.

*No children under 10 years of age to be left unattended.

*Any unruly behavior by an adult or accompanying child will result in the visit being stopped and you will be asked to leave.

*One hour visit to be split between guardians/parents if required. If parents do not live together, they will each get 30 minutes to total an hour for the day. Separated parents do not need to come at the same time, but do need to call and schedule their visit time, otherwise they may have to wait and/or not have any visitation time.

*If a parent brings other approved visitors, it is still a total of 30 minutes or 1 hour for all visitors. Parents will be responsible for figuring out who goes in during the allotted time.

*All authorized visitors are required to provide a picture identification card such as an operator's license.

*All visitors will be scanned before being allowed into the secure area. Property not allowed in the visit area is: bags, purses, cell phones, or any type of weapon. Please secure those items inside your vehicle. Car keys will be placed in a designated place by staff.

*No visits will be scheduled during school hours, 8am – 2:30pm

*Authorized Pastors, Ministers, Clergyman will be allowed a 30 minute visit on designated visit

days. This time is separate from the 1 hour family visit. Scheduled appointments are requested.

PAYMENT(s): Under Missouri Supreme Court Rule 211.241, the court orders parent/guardian payment for the housing, clothing, food, etc. of juveniles for each day that they are detained in our facility. Call the facility for daily cost; payment is due at the time the juvenile is released from ORJDC. Any damage or criminal actions committed within the facility will be turned over to the Juvenile Officer. Any charges will become the responsibility of the parent/guardian. If the Juvenile Officer authorizes drug-screening tests, the parent will be charged the lab cost of \$25.00. Lab results will be faxed to the Juvenile Officer.

MAIL: Juveniles can send or receive an unlimited amount of mail. The facility will furnish stamps to mail two letters per week, and parents can supply more stamps if so desired. Incoming and outgoing mail will be checked for contraband, but will remain private correspondence unless there are reasonable grounds to suspect a threat to the safety and security of the facility and its occupants.

EXTRA ITEMS: Clothing for a court appearance may be brought to the juvenile. If a juvenile is going to be in detention for an extended amount of time, parents may donate new unopened hygiene items and bring their own tennis shoes or underwear from home. Please know that we do supply all necessary hygiene items if you are unable to bring any. Parents are allowed to bring in the juvenile's eyeglasses and/or contacts. The juvenile's medication must come in the prescribed container with the prescription label intact. Send written instructions on a diabetic juvenile's daily routine/protocol.

Books, magazines, newspapers can be donated to the facility for your child to read as long as they do not promote making of unlawful substances, advocate violence, promote racial/religious/national hatred, encourage sexual or violent behavior. Approval is subject to staff discretion. We ask that such items be donated in order for other juveniles to enjoy them without the added concern of the items being destroyed or lost.

Recreational items such as cards, games, balls etc. can be donated to ORJDC as well.

No candy or outside food allowed to be brought in for the juvenile.

All items brought into the facility, in a juvenile's possession, will be inventoried and searched in order to ensure the safety and security of the facility, juveniles and staff. This includes but not limited to: purses, bags, backpacks, suitcases, clothing etc. Any item believed to be a weapon or illegal will be confiscated. Items will be kept for 60 days and then disposed of. Parents/Guardians can provide a written request for the return of the item(s) within that 60 day period. Illegal items will not be returned. Parents/Guardians are responsible for any subsequent cost.

HYGIENE: We have volunteers who give haircuts to juveniles in need, with parent's approval. If you prefer your juvenile be taken to the barber/beauty shop, you will need to leave \$10 with a facility representative to pay for it. New and unopened hygiene items may be donated for the juvenile's use while in detention.

GRIEVANCES: Juveniles can file a grievance when they have a circumstance or action considered to be unjust and grounds for complaint or resentment. Grievance forms are available at all times for juveniles to fill out. They place them in a designated locked box or in a sealed envelope to be

delivered to the Superintendent for review. The Superintendent will meet with said juvenile and any other named party to find a solution for complaints/resentments.

SEXUAL ABUSE, ASSAULT & HARRASSMENT: Please report any acts of sexual assault, abuse or harassment. If they are a victim or a witness, the juvenile can file a written grievance; mail a written report, tell a staff member, call the child abuse hotline (1-800-392-3738), or tell an outside third party and a full investigation will be conducted. The ORJDC has a ZERO TOLERANCE for sexual assault, abuse or harassment by anyone including juveniles, staff personnel, volunteers or contractors. All of the ORJDC staff are Mandated Reporters and reports are taken with serious regard.



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