

# **Taney County**

## **SEPTIC TANK PUMP OUT PROGRAM**

The Taney County Commission, through the Department of Taney County Environmental Services (TCES), is offering Taney County residents the opportunity to save **100%** on the cost of having their septic tank pumped of contents. While everyone has benefited from the improvement in water quality resulting from the construction of public sewer collection systems funded through the County's Wastewater Capital Improvements Sales Tax; the County Commission realizes not all citizens have received public sewer service. The County Commission is creating this program in an effort to further clean water within Taney County and to also educate Taney County residents about the importance of regular septic tank maintenance which provides for the enhancement and protection of the water resources of Taney County. Septic tanks are a leading contributor to ground water pollution. Proper and regular system maintenance not only helps protect our ground water, it can also help the homeowner avoid costly repairs to their septic system. It is recommended that homeowners have their septic tank pumped every three to five years, depending on tank size and the number of people in the home.

### **Program Requirements:**

1. The program is targeted to single family residential structures. Commercial uses are excluded from the program.
2. The program will only pay the cost to pump the septic tank of contents. The cost to locate and/or remove soil to access the septic tank will be the responsibility of the property owner.
3. The program will not apply to properties that have public or private centralized sewer service available but the property owner has chosen not to connect to the service.
4. This program will not apply to properties in which the septic tank is being pumped as a requirement to connect to a public or private centralized sewer system.
5. This program will not apply to properties in which the septic tank is a component of a public or private centralized sewer system.
6. One septic tank pump out may be approved per location every four (4) years.

### **Application and Approval Process:**

1. Fill out information requested on form "A". If you need assistance please call or email your questions to the contact information provided below. The Staff will be glad to assist you through the process.
2. Submit your completed application to the TCES Department.
3. TCES staff will review the application and notify the property owner if the application has been approved or denied.
4. If approved, the property owner will be given the contact phone number of the septic hauler selected by the County to provide this service. The property owner will then contact the septic hauler to schedule a date for the septic tank pump out to occur.

**For additional information on septic tank maintenance or to request application packets please contact:**

**John Soutee**  
**Taney County Environmental Services**  
**132 David Street/ PO Box 944**  
**Forsyth, MO 65653**  
**Phone: Office (417) 546-7238 / Cell (417) 545-0950 / Fax (417) 546-8900**  
**Email: [jsoutee@co.taney.mo.us](mailto:jsoutee@co.taney.mo.us)**

# Taney County Septic Tank Pump Out Program Application "Form A"

To be completed by the homeowner

(If you need assistance please call TCES at (417)-546-7238 or (417) 545-0950)

Homeowner Name and Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Homeowner Phone: \_\_\_\_\_

Parcel ID Number: \_\_\_\_\_  
(Located on Tax Statement)

Email Address: \_\_\_\_\_

Do you know where your tank is located? Yes \_\_\_ No \_\_\_

Is the septic tank equipped with a riser to allow easy access to the tank: Yes \_\_\_ No \_\_\_  
(If you are unsure what a riser is please call TCES for an explanation)

- Systems Estimated Age: \_\_\_\_\_ Tank Size: \_\_\_\_\_
- Number of People in Household: \_\_\_\_\_
- When the Tank was Last Pumped/Inspected: \_\_\_\_\_
- Is the Septic System on a Regular Maintenance Schedule? Yes \_\_\_ No \_\_\_
- How did you learn about this program? \_\_\_\_\_

*If you are interested in receiving additional information on septic system maintenance please contact Scott Starrett, onsite wastewater system permitting authority, at (417) 546-7225.*

Additional information or concerns about you septic system you would want to share:

\_\_\_\_\_

\_\_\_\_\_

Signature: \_\_\_\_\_

**\* (MUST BE OWNER OF RECORD)\***

Office use only

Date Application Received \_\_\_\_\_ Date Approved \_\_\_\_\_ Approved By \_\_\_\_\_ Appl. # \_\_\_\_\_

Date Denied: \_\_\_\_\_ Reason Denied: \_\_\_\_\_

**PUMP-OUT CONTACT SHEET  
AND SURVEY**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

County: \_\_\_\_\_

Phone: (     ) \_\_\_\_\_

Email: \_\_\_\_\_

**QUESTIONS**

How old is your septic system? \_\_\_\_\_

What is the size of the septic tank? \_\_\_\_\_

How many people live in your house and utilize the system? \_\_\_\_\_

How long has it been since last pumping of the tank or an inspection? \_\_\_\_\_

Do you feel proper maintenance of septic tanks helps improve and protect water quality? Yes No

Were you aware that not maintaining your septic system can be detrimental to water quality and eventually could cause problems to your lateral field? Yes No

How did you learn about the Septic Tank Pump-out Program? \_\_\_\_\_

Would you likely have gotten your septic tank pumped out this time if this program was not available?  
Yes No Discussion \_\_\_\_\_

**Thank you for participating in the Ozarks Water Watch/Table Rock Lake Water Quality Pump-out  
Program Survey! You can make a difference in the quality of life by protecting your watershed!**

**For Office Use Only**

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Date \_\_\_\_\_

Contact \_\_\_\_\_

Tracking Number \_\_\_\_\_